

## **Online transactions using credit cards**

Total Field Days understands the security concerns surrounding online financial transactions and has developed a safe and secure environment to address these concerns.

Total Field Days does not store credit card details from the listed websites in its computer systems. Total Field Days uses encryption software to protect credit card information and to provide transaction security. This means that all personal information, including name, address and credit card number, cannot be read as a transaction travels across the internet from your computer to the field days computers or from the field days computers to a bank.

## **Refund Policy**

Total Field Days does not refund ticket purchases except in the case of the event being cancelled.

## **Conditions for Use of Payment Facility**

Financial transactions carried out via the on line facility are provided through an external provider, Westpac. The Westpac system will collect your payment details, including credit card number, and then use these details to authenticate and undertake the transaction with your bank.

You are advised to familiarise yourself with the security aspects of internet transactions before using this or any other internet based service. You should also ask your bank to explain their credit card use policy as it applies to online transactions and their Electronic Funds Transfer (EFT) dispute process.

All personal details are transmitted under 128-bit Secure Socket Layer (SSL) security technology to prevent unauthorised access to information during the transaction process.

All details provided to Total Field Days will be stored and managed in accordance privacy policy.